# PChome Group Company Overview 

 Taiwan's Leading e-Commerce Group
## PChome



No. 1 B2C Shopping Website

No.1 C2C Marketplace

No. 1 Online Payment Service



PChome
PChome（10y
Merchandise Sales Margin


## Advertisement＋Commission

C2C Pro Seller


Advertisement＋Commission＋Logistics

C2C Casual Seller

## （1）5 <br> 田人雷易

20．3
［Free Model］

Payment
PChomePay Handling Fee＋System Integration Fee


PChome ${ }^{\text {ornter }} 24 \underline{\underline{\underline{h}}}$ 購物
SKU: 2,000,000 in stock
\# of warehouse: 7
Total warehouse capacity : 210,000 $\mathbf{M}^{2}$
24 hr delivery guarantee ( $\$ 100$ if late)
Taipei City 6hr delivery

## 

SKU: Over 3,000,000
Suppliers : Over 6,000
Ship from suppliers to customers
Delivery time: 2-4 days

## Our B2C Consignment Model



PChome 24h fulfillment warehouse

## Now we have total 7 warehouses



Sustained increase in SKUs


PChome 24h shipped 2,000,000 products across Taiwan


SKU: Over 2,000,000 in słock
Total Warehouse area: $210,000 \mathrm{~m}^{2}$ (Data as of May 2017)


B2C Revenues
(in millions of TWD)



## 2010-2017 / 3C vs N3C Sales

The increase of 3 C sales proportion is mainly from higher-than-expected smartphone sales




No. 1 in Taiwan

## Biggest marketplace in Taiwan

STORE PCstore：
商店街！


50，000 vendors till today， grows above 100\％

Over 320 million listings
150 millions users


個人賣場 960.03

## Ruten：

2016 GMV exceeds NT\＄250 billion

## Personal Store：

More than 6 million monthly transactions＊

PChomé

## Ruten 2016 GMV NTD 255Bn



## Free Model Marketplace－Personal Store PChomé



Listing Fee
Credit Card Processing Fee

Final Value Fee
Convenience Store Delivery Fee
Withdrawing Fee
$\checkmark$ Transaction number grows 800 times
$\checkmark$ More than 170 million listings
$\checkmark 1.5$ million LIKEs on Facebook Fans Page
$\checkmark 2.7$ million members for LINE official account
$\checkmark$ Convenience Store delivery via 8，200 stores


## Personal Store 2017 Timeline




- In-APP Messaging function launched
- CVS \$0 free shipping
- Free ice cream for CVS shipping
- 1,000,000 LIKEs on FB fans page
- Free Line stickers launched
- Re-usable coupon released


## Payment <br> 

## Largest Online Payment Service in Taiwan PChomé

## PChomePay支付連

4.9 millions users

Over 86 million products
Support 13 banks express payment
Provide 30 credit cards pay in full and 18 credit cards installment of 3－12 periods
Connected with 4 major convenience stores brands with more than 10k stores
Offer T－Cat logistics \＆COD service


## PChome Pi



## Pi 行動錢包

－Scheme ：Mobile Payment with credit card
－\＃of Downloads ：More than 150k
－Service Scope：
$\checkmark$ Convenience Store $\checkmark$ Hospital
$\checkmark$ Parking Fee $\checkmark$ Donation
$\checkmark$ Food Delivery

## 2018 Business Develop Plan



MOBILE


LOYALTY PROGRAM


BRAND


FUNDAMENTAL

## Financial Update

## 2017 vs 2016 Q2 Income statement (IFRS-consolidated)

| IFRS-Consolidated |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NTD :000 | 2017 2Q | \% | 2016 2Q | \% | Variance | 2017 1H | \% | 2016 1H | \% | Variance |
| Revenue | 6,856,885 | 100.0\% | 5,997,724 | 100.0\% | 14.3\% | 13,781,193 | 100.0\% | 12,770,803 | 100.0\% | 7.9\% |
| Gross Margin | 1,101,183 | 16.1\% | 1,041,591 | 17.4\% | 5.7\% | 2,237,603 | 16.2\% | 2,190,408 | 17.2\% | 2.2\% |
| Operating Expense | 967,210 | 14.1\% | 798,978 | 13.3\% | 21.1\% | 1,847,886 | 13.4\% | 1,594,085 | 12.5\% | 15.9\% |
| marketing Expense | 806,282 | 11.8\% | 620,406 | 10.3\% | 30.0\% | 1,521,515 | 11.0\% | 1,224,946 | 9.6\% | 24.2\% |
| Aministration expense | 89,573 | 1.3\% | 111,377 | 1.9\% | -19.6\% | 186,223 | 1.4\% | 238,143 | 1.9\% | -21.8\% |
| R\&D expense | 71,355 | 1.0\% | 67,195 | 1.1\% | 6.2\% | 140,148 | 1.0\% | 130,996 | 1.0\% | 7.0\% |
| Operating Income | 133,973 | 2.0\% | 242,613 | 4.0\% | -44.8\% | 389,717 | 2.8\% | 596,323 | 4.7\% | -34.6\% |
| Net non-operating income | 10,602 | 0.2\% | 11,987 | 0.2\% | -11.6\% | 6,758 | 0.0\% | 15,801 | 0.1\% | -57.2\% |
| Net income before tax | 144,575 | 2.1\% | 254,600 | 4.2\% | -43.2\% | 396,475 | 2.9\% | 612,124 | 4.8\% | -35.2\% |
| Net income after tax | 110,653 | 1.6\% | 190,428 | 3.2\% | -41.9\% | 318,580 | 2.3\% | 481,950 | 3.8\% | -33.9\% |

## 2017 vs 2016 Q2 Income statement (IFRS-unconsolidated)

IFRS-unconsolidated

| NTD :000 | 2017 2Q | \% | 2016 2Q | \% | Variance | 2017 1H | \% | 2016 1H | \% | Variance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | 6,253,765 | 100.0\% | 5,232,360 | 100.0\% | 19.5\% | 12,489,327 | 100.0\% | 11,175,661 | 100.0\% | 11.8\% |
| Gross Margin | 946,878 | 15.1\% | 839,293 | 16.0\% | 12.8\% | 1,920,870 | 15.4\% | 1,777,895 | 15.9\% | 8.0\% |
| Operating Expense | 760,461 | 12.2\% | 656,690 | 12.6\% | 15.8\% | 1,497,868 | 12.0\% | 1,312,441 | 11.7\% | 14.1\% |
| Operating Income | 186,417 | 3.0\% | 182,603 | 3.5\% | 2.1\% | 423,002 | 3.4\% | 465,454 | 4.2\% | -9.1\% |
| Net non-operating income | $(29,666)$ | -0.5\% | 24,194 | 0.5\% | -222.6\% | $(26,859)$ | -0.2\% | 64,339 | 0.6\% | -141.7\% |
| Net income before tax | 156,751 | 2.5\% | 206,797 | 4.0\% | -24.2\% | 396,143 | 3.2\% | 529,793 | 4.7\% | -25.2\% |
| Net income after tax | 136,552 | 2.2\% | 177,637 | 3.4\% | -23.1\% | 340,203 | 2.7\% | 449,946 | 4.0\% | -24.4\% |


| ASSETS | 2017.6.30 |  | 2016.6.30 |  | Variance |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash and cash equivalents | 8,686,957 | 78 | 8,256,527 | 79 | 430,430 | 5.2\% |
| Notes receivable, net | 1,643 | 0 | 4,074 | 0 | ( 2,431$)$ | -59.7\% |
| Accounts receivable, net | 298,082 | 3 | 318,787 | 3 | ( 20,705) | -6.5\% |
| Other receivables | 287,102 | 3 | 302,357 | 3 | ( 15,255) | -5.0\% |
| Inventories, net | 648,720 | 6 | 511,266 | 5 | 137,454 | 26.9\% |
| Other financial assets-current | 307,599 | 3 | 317,011 | 3 | 9,412) | -3.0\% |
| Other current assets | 70,334 | 1 | 65,152 | 1 | 5,182 | 8.0\% |
| current Assets | 10,300,437 | 93 | 9,775,174 | 94 | 525,263 | 5.4\% |
| non-CURRENT ASSETS | 813,528 | 7 | 611,305 | 6 | 202,223 | 33.1\% |
| total assets | 11,113,965 | 100 | 10,386,479 | 100 | 727,486 | 7.0\% |

TOTAL LIABILTIES \& STOCKHOLDERS' EQUITY


| $5,275,501$ | 48 |
| ---: | ---: |
| 24,125 | 0 |
| $5,299,626$ | 49 |


| $4,713,174$ | 46 |
| ---: | ---: |
| 13,861 | 0 |
| $4,727,035$ | 47 |


| 562,327 | $11.9 \%$ |
| ---: | ---: |
| 10,264 | $74.0 \%$ |
| 572,591 | $12.1 \%$ |
| 104,612 | $10.5 \%$ |
| 9,158 | $0.4 \%$ |
| 76,60 | $23.4 \%$ |
| 1 | $1,490)$ |
| $(41,310)$ | $-4.9 \%$ |
| $(2,925)$ | $235.7 \%$ |
| 108,467 | $2.2 \%$ |
| 46,428 | $6.4 \%$ |
| 154,895 | $2.7 \%$ |
| 727,486 | $7.0 \%$ |

Thank you!!

